# Bottom Line

2011 Annual Report

# First in my family.

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> Clara Lucien, Boston College '11

get in graduate go far

Bottom Line supports students who come from low-income homes and the first generation of their families to attend college. By providing one-on-one quidance through the entire application process and on college campuses, we help students complete their degrees at rates higher than the national average.

Once a small community organization serving 25 Boston high school seniors, Bottom Line has grown to provide services to more than 1,900 high school and college students in three locations—Boston, Worcester, and New York City. As we grow, we continue to focus on what matters most:

## Relationships. Persistence. Results. Responsibility. Efficiency. Excellence.



# Letter from the CEO

Dear Friends,

In 2011, Bottom Line became a multi-state organization. We hired our first New York staff, who began building relationships within the city. These relationships will be incredible assets as we expand our College Success Program to New York area colleges in the coming year.

At the same time, nearly 1,600 students from Boston and Worcester, Massachusetts, received college counseling services from Bottom Line. Throughout the 2010-2011 school year, these students overcame incredible hurdles to get into and persist through college.

While Bottom Line's reach expanded, our values have remained the same. We focus on building strong and meaningful relationships within our organization and community. We demonstrate persistence as we work to help students reach their goals. We hold ourselves accountable for producing high-quality and quantifiable results. We demonstrate responsibility in the advice we give to students. We insist on efficiency in our day-to-day operations. We strive for excellence by challenging ourselves to meet the highest standard.

By May of 2011, 137 more students graduated from college and joined the 471 other Bottom Line alumni. Their success is demonstrative of their dedication and your support. Thank you for continuing to believe in Bottom Line and the students we serve.

Gfm

GreaJohnson Chief Executive Officer



"Communicating with Bottom Line's staff regarding Abby Kelley Foster Charter Public School students has been extremely helpful. Their program is a wonderful resource; our staff appreciates everything they do to assist our seniors."

#### **Caroline McHugh - College Counselor**, Abby Kelley Foster Charter Public School

"Bottom Line and Tufts have begun to work closely to recruit some of the best students from Boston and Worcester. Tufts sent admissions staff to interview more than 20 applicants at Bottom Line's office last year."

Marian Younge - Student, Tufts University

638 high school seniors

attended



and submitted

5,979 applications

# Student Recruitment

Bottom Line relies on relationships with quidance counselors, school administrators, program participants, and staff members at youth-serving organizations to spread the word about our programs. Many of the high school seniors who sought our services during 2010-2011 heard about our College Access Program from their friends, mentors, or school.

Our staff focused on recruiting students who are low-income and in the first generation of their families to attend college. Eligible students were also required to demonstrate preparedness for college-level academics by having at least a 2.5 GPA. High school seniors enrolled in our program on a first-come, firstserved basis.



# **College Access Services**

493 Boston and 145 Worcester high school seniors completed Bottom Line's College Access Program during 2010-2011. Counselors assisted these students in five areas:

- college lists
- essays
- applications
- financial aid
- choosing a college

Students received services through one-on-one meetings. The relationships built during these meetings allowed Counselors to assist students with unexpected challenges and in making a responsible college choice. On average, each student attended nine meetings. Many continue to receive support through Bottom Line's College Success Program.

# College Success Services

852 Boston and 91 Worcester college students received assistance from Bottom Line while attending one of 20 local target colleges. The one-on-one services each student received focused on four key areas:

**D**egree - academic performance and progress

<u>Employability</u> - work experience

<u>**A**</u>id - financial aid/scholarships

<u>L</u>ife - personal wellbeing

Through our **DEAL** model, students received assistance with registering for classes, finding jobs and internships, renewing financial aid, bereavement, and any other obstacles or unfamiliar tasks they encountered. An external program evaluation indicates that these services increase a student's chances of graduating within 6 years by up to 43%.

#### **Target Colleges**

**Bentley University Boston College Boston University Bridgewater State University Clark University** College of the Holy Cross Massachusetts College of Liberal Arts Massachusetts College of Pharmacy and Health Sciences Northeastern University **UMass Amherst** UMass Boston **UMass Dartmouth UMass Lowell** Salem State University Suffolk University Tufts University Wentworth Institute of Technology Worcester Polytechnic Institute Worcester State University Quinsigamond Community College



attended

**3,388** on-campus meetings

and received

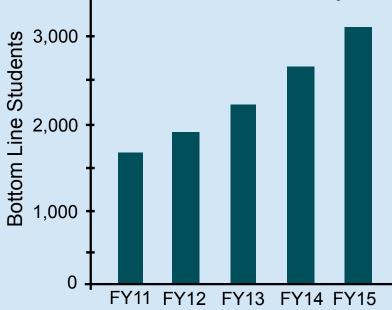
1,725 care packages "My friend, Sarah, was right: Bottom Line does work miracles. They certainly helped turn my life around and showed me that regardless of my circumstances I should always strive to succeed. Their persistence and encouragement allowed me to get through the toughest times of my life."

#### Angela Pagliuca - Alumna, School of Nursing at UMass Dartmouth

P.T.S.I.S.K.C.D.C.

"I really appreciate everything that Bottom Line is doing for me. Without their help, I don't think I'd be where I am today. I keep working hard and pushing myself to achieve my goals and dreams. Bottom Line and its staff will always be in my heart no matter where I go in life."

**Aloysius Street - Student, Massachusetts College of Liberal Arts** 



# New York City Expansion

In January, Ruth Genn joined Bottom Line as Executive Director of our New York site. Previously the Director of College and Career Pathways at New Visions for Public Schools, Ruth began introducing Bottom Line to the local community. She built relationships with schools and organizations such as the CUNY School Support Organization. Many now formally partner with Bottom Line by referring students and tracking students' progress.

By July, Bottom Line located an office space in Brooklyn and hired two College Counselors. Ginette Saimprevil, previously our Worcester Site Director, joined the New York staff as Program Director and began to review student applications to the program. 125 high school seniors now receive college access services.

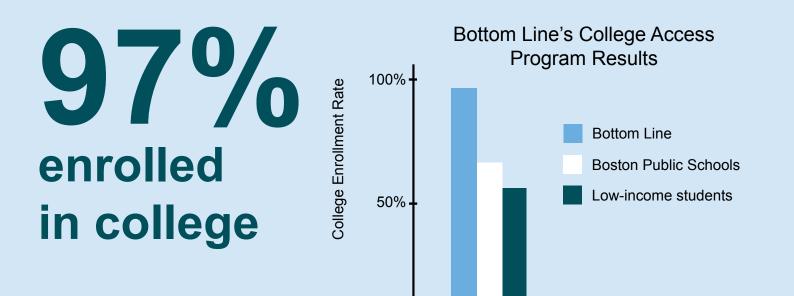
# Student Growth Projection (MA & NY)

## Growth in Massachusetts

Bottom Line's student population has grown each year since the organization's founding. Last year, the capacity of our College Success Program increased by 26%—from serving 749 college students in 2010 to 943 college students in 2011. This expansion is due to a larger percentage of College Access Program participants joining our College Success Program, as well as the larger capacity of our College Access Program.

Bottom Line plans to continue increasing the capacity of our College Success Program by providing services at additional colleges and recruiting at least 50% of College Access Program participants to receive ongoing support while they work to earn a degree.

# Results



0

# 74%

6-Year Graduation Rate

Sources: Center for Labor Market Studies at Northeastern University and NCES

Bottom Line aims to help 100% of the high school seniors who participate in our College Access Program get accepted to at least one college. In addition, our staff focuses on pairing students with colleges that fit their academic, financial, and personal needs.

Out of the 638 high school seniors we served in 2011, 98% were accepted to at least one college.

During the summer, Bottom Line also helps students complete the necessary steps to begin college in the fall. 97% of the Class of 2011 high school seniors we helped get into college successfully enrolled in the Fall 2011 semester.

# 9 out of 10

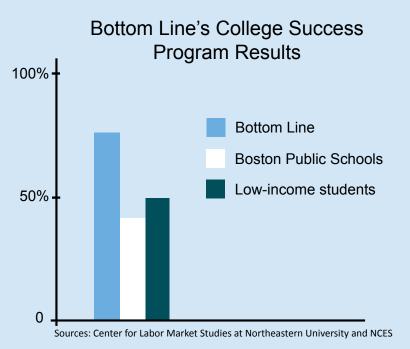
students were from low-income homes and/or the first generation of their families to attend college



Bottom Line's goal is to help at least 80% of the participants in our College Success Program graduate in 6 years or less. In 2011, the high school Class of 2005 completed this 6-year program. 74 students (76%) completed a degree within that time frame.

The graduation of our ninth class increased our lifetime graduation rate to 74%. This rate outnumbers the typical college graduation rates of Boston Public Schools graduates as well as the national average. We expect that this rate will continue to rise.

Overall, 137 students in Bottom Line's College Success Program completed their degrees during the 2010-2011 school year.





# Responsibility

A postsecondary education has the power to produce citizens who are happy, healthy, and engaged. College graduates obtain higher-paying jobs, provide for their families, and participate in their communities. Thanks to the support of the following individuals, corporations, and foundations, Bottom Line has helped 608 individuals reap these benefits.

Foundation

Fuller Foundation

#### \$100.000 and more

The Boston Foundation Charles Havden Foundation Liberty Mutual Foundation Richard and Susan Smith Family Foundation Richard and Susan Smith John, Amy, Jennifer, and James Berylson Robert and Dana Smith Brian and Debra Knez TG Public Benefit Program USA Funds

#### \$50.000 to \$99.999

Cosette Charitable Fund Richard and Judy Meelia Amelia Peabody Foundation Daniel E. Rothenberg State Street Foundation Summer Search

#### \$10.000 to \$49.999

Bank of America Foundation The Perpetual Trust for Charitable Giving Bank of New York Mellon Larry Begley Boston Inner-City Education and Housing Initiative **Boston Scientific** J.E. and Z.B. Butler Foundation Fallon Community Health Plan Fidelity Investments Grand Circle Foundation Greater Worcester Community Foundation James C. Melvin Trust Josephine and Louise Crane Foundation

Jeff and Janet Larson Deloitte Levangie Family Charitable Foundation John and Donna MacPhee Philippe and Peggy Mauldin Mifflin Memorial Fund Alan K. Halfenger and Judith Hamersley Partners A. Moroz Hill Holliday National Grid Olivia's Organics Kellogg's Harold Whitworth Pierce Charitable Trust Hugh Klei Michele and Peter Scavongelli Schrafft Charitable Trust Dave McGlinchey Shaw's Supermarkets Marjorie Cohen Stanzler and Paul E. Stanzler Reebok Staples Foundation for Learning Terri Rosen Anna B. Stearns Charitable Foundation Stacev Shurgin Stop and Shop Supermarket Companies Robert L. Stype Sun Life Financial The College Board Target Yawkey Foundation II TJX Foundation UMass Boston

#### \$5,000 to \$9,999 ACA Compliance Group

Analog Devices

Foundation

John Buckley

Covidien

Kevin E. Connolly

\$1.000 to \$4.999 Paul and Edith Babson Ned and Maureen Abelson Acosta Frederick A. Bailey Trust Advantage Sales and Marketing Ameriprise Financial Bain Capital Children's Charity Karen and Jim Ansara John and Mary Ann Begley Biogen Idec Foundation Maureen R. Bateman Peter and Patricia Bishop The Beacon Hill Circle for Charity Coca Cola Refreshments Ben E. Factors Foundation Chuck and Wendy Black Benedikt Blombera

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Gregory Mervyn Levy Beniamin Littauer Peter Markarian Massachusetts College of Pharmacy & Health Sciences Eileen Haley Mathieu and Owen Mathieu Brian McGinley Mark McGowan Donna McGrath Modiv Media Inc. Mollenhauer Family Fund Richard and Viola Morse Rebekah Strasburger North Coast Seafoods NStar Electric and Gas Corporation Christine Nuccio Charlie O'Connor OnX Enterprise Solutions USA Optical Phusion Inc **Rick Painter** Peter Pedro Pepsi Bottling Group Mark Pins Polar Beverages Doug Poutasse and Elaine Mittell Paula Price Professional Staffing Group The Red Sox Foundation Cheryl Reed Douglas B. Reeves Michael Refojo RelavHealth/McKesson The Rogers Foundation Ropes & Gray LLP Gerald Santos Sapient Corporation Patti Saris and Arthur Segel SC Technical Services

Sevfarth Shaw Stephen and Javne Siegel Nancy and Kirk Smith Rick A. Smith Sovereign Bank Mr. and Mrs. Thomas Soviero Morgan Stanley David and Emily Terry The Mentor Network Charitable Foundation Wes and Rosemarie Thompson Tufts Medical School Tufts University Dora and Arthur Ullian UMass Medical School Utz Quality Foods. Inc. Vangent, Inc. Verizon Wireless Mike and Karen Volo Rob and Terry Wadsworth Frederick F Weber Charities Corporation Peter Weinstock Wellesley Congregational Church Wipro Wise Foods Andrew Yang \$500 to \$999

Michael Angelev Elizabeth Zachos and Alex Anmahian Jeb & Sally Bachman Lori Baronian Bright Horizons Family Solutions Richard Broussard Carol Christ George Chu Thom and Tracy Cranley Suzanne Cuccurullo D.W. Simpson & Co Database Designs Scott Davis Deep River Snacks Christine Delia Christine Dorman Draper Laboratory Shelley Esposito Lee Feldman Douglas Foley Jim Fowler Frito-Lay Lee Glickenhaus Gordon L. Seaman, Inc Gova Foods Mauro and Allison Greco Mark and Karen Green Marija Greenlee Whitney and Anne Griffith Volkan Gulen Larry Hamelsky

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Leslie Whitman Michelle Wilcon Taunva Williams-Garrett Steve Wilner Donna Wilson Jody Wilson Toni and Bernard Wolfman James Worrall Jr. Janet Yoo Jennifer Young-Watts **In-Kind Donations** .406 Ventures 5Wits AAA Southern New England AirTran Airways Alan Halfenger Aquitaine Boston

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Boston Celtics

Carabiner's

Boston Duck Tours

Boston Lyric Opera

The Charles Hotel

Coolidge Corner Theatre

Comcast Cable

Kevin Connolly

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Patrick Day

Museum

Doug Fisher

EcoTarium

F1 Boston

**Edible Arrangements** 

Entertainment Cruises

**Brookline Booksmith** 

Boston Athenaeum

Boston Beer Company

Bertucci's

Good The Grafton Group Gratz Family Hampshire House Corp Handel and Havdn Society Harpoon Brewery Harvard Extension School Hill Hollidav Hilton Boston - Financial District Himmel Hospitality Group Historic New England Holly Cleaners Huntington Theatre Company ImprovAsvlum Institute of Contemporary Art Isabella Stewart Gardner Museum Island Queen Jet Blue Jillian's Boston John Hancock JP Licks Big City / Sunset Management Chuck Kabat Blue Ridge Foundation New Kelly Greens Golf Course Keurig Kickass Cupcakes Kings Lanes, Lounge & Billiards Boston Athletic Association Kripalu La Morra Ristorante Lake Compounce Larz Anderson Auto Museum Laser Quest - Danvers LaserCraze Boston Classical Orchestra LaTete Salon Laurinda Phakos O'Connor The Liberty Hotel Limelight Stage + Studios Lobby Center for Asian Martial Arts Lord's & Lady's Hair Salons Lyric Stage Company of Boston M + M Desian Manna Massage MASS MoCA Cranmore Mountain Resort McGreevv's Crowne Plaza Boston North Megan Secatore Michele and Peter Scavongelli Michele Topor's Food Tours of DeCordova Sculpture Park and Boston Mohegan Sun Mount Sunapee Rick Muhr National Grid New England Patriots New England Cheesemaking

Fallon Fine Art

Felt Club Boston

GolfTEC Needham

The Fireplace Restaurant

Supply New Repertory Theatre North Shore Music Theatre The Original Tremont Tearoom Panera Bread Pats Peak The Paul Revere House Pepsi Bottling Group Picco Plimoth Plantation PR Restaurants LLC The Preservation Society of Newport County Renaissance Boston Waterfront Hotel Revolution Roger Williams Park Zoo Sakonnet Vinevards Sally A. Blomgren Seekonk Speedway Sevfarth Shaw Shear Madness Simplicity Chef Six Flags New England Softmart SpeakEasy Stage Company The Sports Museum at TD Garden Squam Lakes Natural Science Center Station 8 Salon The Steamship Authority Sterling Golf Management Steve Pagliuca Story Land Sullivan Tire Sun Life Financial Sun Wine Fest The Swan Boats of Boston Tadpole Taza Chocolate Dave Terry Wes and Rosemarie Thompson Tides Restaurant & Pub Todd English Enterprises Tremont 647 TVDiner/NECN The Union Oyster House Verizon Wireless Viola Morse Wachusett Mountain Ski Area Wealth Advisory Services, LLC WFFI The Westin Boston Waterfront The Westin Copley Place Hotel Wheelock Family Theatre Whole Foods - Symphony Store Worcester Art Museum

Worcester Tornadoes Zoo New England



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## Leadership

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	John Lian, Baystate Financial
lor	Jacquelyn McGravey, UMass Memorial Medical Cente
	Tom McGregor, Bank of America
	Maryellen O'Brien, Reliant Medical Group
	Jacqueline Peterson, College of the Holy Cross
	Lea Ann Scales, Worcester State University

\* Serves on the National Board of Directors

# Efficiency

					cost of special events	(\$117,725)	(\$127,252)
	Statements of	Financial Desition   The Dettern Line	Ing   June 20, 20	11 9 2010	Program revenue	\$63,750	\$63,750
	Statements of	Financial Position   The Bottom Line,	•		Interest	\$2,579	\$2,752
		ASSETS	2011	2010		\$3,670,385	\$2,089,920
		Current Assets:			Expenses:		
		Cash and cash equivalents	\$2,025,708	\$1,802,428	Program services	\$1,816,804	\$1,637,706
		Restricted cash	\$102,950	\$191,000	Administration	\$208,897	\$149,557
		Pledges receivable	\$831,617	\$213,795	Fundraising	\$160,551	\$150,124
	2011 Revenue & Support	Prepaid expenses and other assets	\$18,543	\$22,004		\$2,186,252	\$1,937,387
			\$2,978,818	\$2,229,227	Change in net assets	\$1,484,133	\$152,533
	Private Foundation 33%	Property and Equipment:			Net assets, beginning of year	\$2,114,770	\$1,962,237
	Corporate Foundation 42%	Database and website	\$141,562	\$116,563	NET ASSETS, END OF YEAR	\$3,598,903	\$2,114,770
	Corporate 8%	Furniture and equipment	\$211,793	\$177,371	Otata wanta af Gash Elawa I mha Dattawa Ikua. Ina I Maswa		
	Individual 15% Other 2%	Leasehold improvements	\$51,552	\$51,552	Statements of Cash Flows   The Bottom Line, Inc.   Years e		
	Utilei 2%		\$404,907	\$345,486	Operating Activities:	2011	2010
	2011 Expenses	Accumulated depreciation	(\$209,216)	(\$136,593)	Change in net assets:	\$1,484,133	\$152,533
			\$195,691	\$208,893	Adjustments to reconcile change in net assets to net cash used in operating activity	ies:	
	Program Services 83%	Other Asset:			Depreciation	\$72,623	\$56,625
	Fundraising 7% Administration 10%	Deposits	\$35,075	\$13,020	Capitalized in kind donations	(\$30,289)	\$0
		Lease acquisition costs, net	\$30,289	-	(Increase) decrease in assets:		
		Pledges receivable	\$584,000		Restricted cash	\$88,050	\$12,487
			\$649,364	\$13,020	Pledges receivable	(\$1,201,822)	(\$124,795)
	2010 Revenue & Support	TOTAL ASSETS	\$3,823,873	\$2,451,140	Prepaid expenses and other assets	\$3,461	(\$2,038)
	Private Foundation 41%	LIABILITIES AND NET ASSETS			Deposits	(\$22,055)	\$1,000
	Corporate Foundation 12%				Increase (decrease) in liabilities:		
	Corporate 16%	Current Liabilities:	¢ (0, 0, (0,	<i><b>t</b></i> (( <b>0</b> , <b>0</b> , <b>0</b> )	Accounts payable	(\$4,615)	(\$16,088)
	Individual 28%	Accounts payable	\$40,248	\$44,863	Accrued expenses	(\$42,463)	\$19,271
	Other 3%	Accrued expenses	\$26,598	\$69,061	Scholarship grants payable	(\$76,550)	(\$12,487)
		Scholarships payable	\$114,450	\$191,000	Deferred Rent	\$12,228	\$20,964
	2010 Expenses		\$181,296	\$304,924	Net cash provided by operating activities	\$282,701	\$107,472
	Program Services 84%	Deferred Rent	\$43,674	\$31,446	Investing Activity:		
	Fundraising 8%	Net Assets:			Purchase of property and equipment	(\$59,421)	(\$34,251)
	Administration 8%	Unrestricted	\$1,980,016	\$1,912,689	Net cash used in investing activity	(\$59,421)	(\$34,251)
-		Temporarily restricted	\$1,618,887	\$202,081	Net increase in cash	\$223,280	\$73,221
			\$3,598,903	\$2,114,770	Cash and cash equivalents, beginning of year	\$1,802,428	\$1,729,207
		TOTAL LIABILITIES AND NET ASSETS	\$3,823,873	\$2,451,140	CASH AND CASH EQUIVALENTS, END OF YEAR	\$2,025,708	\$1,802,428

Financial Statements audited by Cohen & Associates, Certified Public Accountants

Scholarship contributions

Revenue and Support: Contributions

Special events Cost of special events

Statements of Activities | The Bottom Line, Inc. | Years ended June 30, 2011 & 2010

2011	2010
\$2,834,766	\$1,258,322
\$280,750	\$199,900
\$606,263	\$692,428
(\$117,723)	(\$127,232)
\$63,750	\$63,750
\$2,579	\$2,752
\$3,670,385	\$2,089,920
\$1,816,804	\$1,637,706
\$208,897	\$149,557
\$160,551	\$150,124
\$2,186,252	\$1,937,387
\$1,484,133	\$152,533
\$2,114,770	\$1,962,237
\$3,598,903	\$2,114,770

#### Get in • Graduate • Go far 17

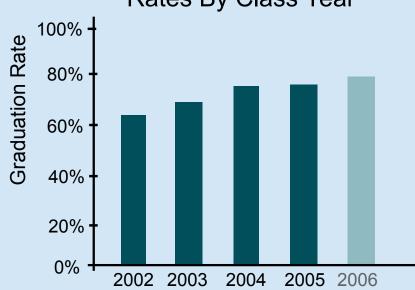
"The success happening at Bottom Line with this demographic of students—is unheard-of. Something extraordinary is happening as a result of their work."

FXCellence

#### Patrick Day - Vice Chancellor of Student Affairs, UMass Boston

"To reap the full benefits of higher education, students must complete their academic programs and receive college diplomas. Bottom Line's success contributes to the national goal of increasing the educational attainment of our population and ensuring that, regardless of household income and ethnic background, all students can realize their full potential."

Ernest J. Newborn II - Chairman, USA Funds Board of Trustees



# **Increasing Results**

Bottom Line strives to help 80% of our college students graduate within 6 years. This is the rate at which students with college-educated parents and students from the highest-income households graduate.

We get closer to this 80% goal each year. In fact, we have projected that 79% of our Class of 2006 students will graduate in 2012.

In addition, our first class of Worcester college students will graduate in May of 2012.

Licellys Nunez, Bentley University '11

# **Bottom Line Graduation** Rates By Class Year

# Recognition

In February, Bottom Line received a 2011 Innovation Award through College Board's College Keys Compact. The award honored our achievements in helping students in the New England Region "get through" college.

In April, Bottom Line was selected from 51 applicants for the USA Funds Trustees' National Award for College Success. The award, established by the Indianapolis-based nonprofit that helps American families benefit from postsecondary education, encourages nonprofits to expand and replicate programs that have demonstrated success in enhancing college graduation rates, particularly among underrepresented students. This \$1 million award that Bottom Line received will support the expansion of our College Success Program.

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